

Outré

Warranty Information

Warranty Upholstered Furniture

Mastercraft, Inc. warrants to the Original Owner our brand upholstered furniture items free from manufacturing defects in workmanship. General provisions under this warranty are, if after the date of purchase there is a defect in the product that manifests itself later and within the (2) years of limitation of this limited warranty, the Original Owner will be entitled to some restitution if under the conditions outlined by this warranty.

Repair, replacement, or refund under this Limited Warranty is at the discretion of Mastercraft, Inc. Prior authorization is required by a Mastecraft, Inc. agent or authorized personel only.

This Limited Warranty applies to products under normal use. Improper installation, misuse or abuse, negligence, or accidents may result in forfeiture of any and all implied warranties. Direct inspection of product in question may be required. Our frames carry a "life-time" warranty against breakage, fatigue, under normal non-abusive conditions.

All warranty work must be completed at an authorized Mastercraft Facility, or by a Mastercraft, Inc. authorized agent. Transportation to such location is the responsibility of the Original Owner. Mastercraft, Inc. has the right to authorize transportation, shipping, handling, packaging, costs on a case by case basis.

Fabrics are not warranted, unless covered by the original manufacturer of the fabric (Mill) in question, and unless there is a pre-established warranty policy between Mastercraft, Inc. and the Mill.

Durability, colorfastness, seam strength, pilling, natural wear and tear, cleanability, shrinkage, stretching, improper backing applications, after market cleaning, after market scotch guarding, inherent flaws, are all areas where problems may develop in the natural course of usage of fabrics and may or may not contribute to a warrantable situation.

Issues relating to fabric problems will be reviewed and Mastercraft, Inc. reserves the right to any or no resitution to the Original Owner.

This Limited Warranty gives the Orignal Owner specific rights which may vary State to State. All claims must be authorized by Mastercraft, Inc., unauthorized claims and returns will not be accepted or the responsibility of Mastercraft, Inc.

For Current and More Information :
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800.522.5652 warranty@mastercraftincorporated.com
www.rvfurnitureonline.com, www.innovationandvalue.com, www.itstheniche.com

Mastercraft Inc, is the sole manufacturer of all Outré LLC. upholstered products.